



## After-hours check-in

# WITHOUT A RESERVATION (WALK-IN)

***Already have a reservation with us? Skip this part and go to step 9.***

1. Browse to [campspot.com/book/granitepeakrvresort](https://www.campspot.com/book/granitepeakrvresort) on your mobile device, text the word "reservation" to (406) 543-9400 for a link, or scan this QR code.
2. Input your desired dates. For a walk-up reservation, your check-in date should be today's date. Set your check out date as desired, for a one night stay, select tomorrow's date for your departure.
3. Make sure to select how many guests are in your party.
4. Click the green "search" button.
5. All available site types will be presented. Use the filtering tools to determine which sites will accommodate your needs. OR, use the map to select a campsite you already have in mind!
6. Select your desired site, fill out your RV information and select "Add to Cart". Please note: walk-in reservations do not need to lock their site. You will be given the site selected.
7. Click "Proceed to Checkout".
8. Enter your information and submit payment.



*Scan this QR code to  
begin reservation.*

***WAIT! You are almost there, just a couple more steps to get checked in! See below-***

## WITH AN EXISTING RESERVATION

9. Check your email for your reservation confirmation, payment confirmation, or the "It's time to Check-In" email.
10. Open the link within the email to open Campspot and begin your online check-in.
11. You will be prompted to agree to our terms and conditions, enter your license plate info, and pay any remaining balance. Once those three items are completed, you will be checked-in!
12. The confirmation screen will have important resort info such as WiFi login information, bathhouse and laundry codes, and other info. This info will also be sent to your email.



# After-hours check-in

## AFTER-HOURS FREQUENTLY ASKED QUESTIONS

**Question:** I have an existing reservation, but I'm having trouble or I don't want to check-in online. What do I do?

**Answer:** All existing reservations in our system, who have not checked-in online as of office closing, will have a park map/brochure taped to our front door with your name written on it. Please check our front door for your site information. Any reservation created online after the office closes, will not have a park map/brochure on the door and online check-in must be used.

**Question:** I do not have an existing reservation, and I cannot get the online system to work. What do I do?

**Answer:** We would love to be able to accommodate you. Unfortunately, there is no way to guarantee that an open site is not due for an arrival later in the evening without going through the reservation process. Please do not park in a spot without creating a reservation first.

**Question:** Can I just find a spot to park in tonight and pay in the morning?

**Answer:** No, unfortunately we are not setup to accommodate this. Another guest (with a reservation) may be due to check-in to the spot you pick later in the evening. **The sheriff will be called and we will press charges for theft against any vehicle parked in a spot without a reservation. You & your vehicle will also be removed from the property. Armed security patrols are conducted 24/7/365.**

**Question:** Someone is in my spot! What do I do?

**Answer:** Double check your site # by clicking the link in your emailed reservation confirmation to ensure your spot number did not change. Double-check you are looking at the correct site #. Ensure your reservation check-in date is for today. If the problem persists please contact (406) 543-9400 and follow the menu prompts for an after-hours emergency.

**Question:** I have a big rig, how long are your spots?

**Answer:** Our full-hookup pull-thru sites are 50 feet end-to-end. Unfortunately, we cannot accommodate vehicles with a combined length over 45 feet.

**Question:** What are the office hours?

**Answer:** You can see our office hours posted on our main office doors, on our website, or by texting the word "hours" to (406) 543-9400.

**Question:** How do I get to or find my site?

**Answer:** A link to our online resort map is provided in your check-in confirmation email. Additionally, our sites are numbered, and paper copies of the park map are available in the flyer holder at the main office front door.

**Question:** How can I find the park host or night manager?

**Answer:** Granite Peak Resort does not have a park host or night manager. An on-call maintenance tech may be available for maintenance emergencies only. Please call (406) 543-9400 and follow the menu prompts. Please note, the on-call maintenance tech is unable to assist with reservations or billing issues.